

# Signtex Lighting Inc Limited Warranty

## 1. FIXTURES

1.1 Signtex lighting fixtures, excluding batteries, fuses and lamps, are warranted (see paragraph 2.0) against defects in material and/or workmanship as follows:

RAPIER and CRYSTAL Series LED Sign Assemblies	5 years
Moonlite LED Emergency Lighting Fixtures	5 years
LED Lamps used in Moonlite Fixtures	5 years
COVERLITE Emergency Lighting Fixtures	3 years
CBS & CES Central Battery Systems	3 years

Self Luminous Exits: EMP/EMA10	10 years
EMP/EMA15	15 years
EMP/EMA20	20 years

1.2 The warranty period begins on the date of installation or 90 days from the date of purchase from Signtex, whichever is the earlier.

1.3 Should a defect appear in the equipment within the unit or extended warranty period, Signtex will, at its option, repair or replace equipment without charge. Such repair or replacement shall be to the purchaser's exclusive remedy.

1.4 The warranties are subject to proper installation and maintenance in accordance with the instructions supplied. Any changes in circuitry or components by other than authorized Signtex personnel or its service companies will void the warranty.

1.5 Any material deemed defective must be returned, freight prepaid, to the factory for evaluation (see paragraph 1.6). Collect return shipments will be refused. Freight charges to return repaired equipment to the purchaser are to be paid by Signtex. Factory will return repaired goods via same shipping method received.

**1.6 No materials returned as defective will be accepted without a Returned Material Authorization (RMA) number issued in writing by an authorized Signtex employee.**

1.7 If material is not received WITHIN 45 DAYS OF RMA ISSUE DATE, Signtex will not be liable for repairs under warranty conditions.

## 2. BATTERIES

2.1 Batteries included with the above units are warranted as follows:

Battery Type		Full	Pro Rata
Sealed	Lead Calcium	1 yr	3 years
	Nickel Cadmium	1 yr	5 years
	Nickel Metal Hydride	1 yr	5 years

2.2 Batteries must be placed in service or recharged within 90 days of purchase date from Signtex or battery warranty is void.

2.3 The Pro Rata Warranty period begins on the date the full battery warranty period ends. A battery determined to be defective during the Pro Rata Warranty period shall be repaired or replaced at a cost equal to the net list price in effect at that time, reduced by the percentage obtained by multiplying 5% by the number of full years remaining in the total warranty period. Such repair or replacement at this adjusted price shall be the purchaser's exclusive remedy.

2.4 Batteries of any kind must not be returned to the factory without strict adherence to any applicable Signtex instructions for handling and shipping. Failure to adhere to this policy will void warranty.

## 3. GENERAL

3.1 All warranties are limited to the repair and/or replacement of parts or equipment, which, upon examination at the factory, are determined to be defective and in our judgement are subject to repair or replacement under warranty. Replacement of lamps and fuses is not included in the warranty.

3.2 If new replacement parts are shipped before defective goods are received for evaluation, the replacement parts will be invoiced at the net price in effect at that time. These charges will be credited if, upon receipt and evaluation of goods, a defect is determined. Only replacement parts will be shipped under these circumstances, if field replacement possible. At no time will new unit equipment be shipped for replacement purposes.

**3.3 IN NO EVENT WILL SIGNTEX BE LIABLE FOR BACKCHARGES OF ANY KIND, INCLUDING, WITHOUT LIMITATION, LABOR CHARGES FOR FIELD REPAIR OR LATE PENALTIES.**

3.4 This warranty does not cover damages caused by improper maintenance or installation or damage due to installation in areas with other than normal temperatures and environment conditions per application specifications. Signtex assumes no responsibility for any damage to people, property, apparatus or otherwise resulting from improper installation or maintenance of its emergency lighting units. Warranty is void where ambient temperatures exceed 90°F for lead calcium units and 104°F for nickel cadmium or nickel metal units.

3.5 This warranty does not cover damages caused by abuse, fire or acts of God, such as lightning, explosions, water leaks or acts of war.

3.6 In no event shall Signtex be liable for incidental or consequential damages.

3.7 The foregoing warranty is in lieu of all other warranties expressed or implied, or merchantability, fitness for a particular purpose or any other thing. Except as stated in this warranty, Signtex shall not be liable for any defects in, or breach of contract relating to the quality of performance of Signtex equipment under any theory of law including, without limitation, contract negligence, strict liability or misrepresentation.

3.8 Signtex warranty coverage shall not apply to any equipment of another manufacturer used in conjunction with Signtex equipment.

3.9 Some states do not allow limitation on how long an implied warranty lasts, so the above limitation of incidental or consequential damages may not apply to you. This written warranty gives you specific legal rights and you may also have other rights which vary from state to state.

3.10 Failure to comply with any of the stipulations set forth will void the warranty. Any exceptions to the foregoing warranty must be requested and accepted in writing prior to shipment of repaired or replacement materials.